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*Information in guide subject to change
Welcome to Sunriver

Sunriver is a planned residential and resort community. Sunriver’s 3,300+ acres are part of Deschutes County, but it is essentially self-governing.

The Sunriver Owners Association is a 501(c)(4) not-for-profit organization directed by a nine member board of directors. SROA staff provides functions and duties found in any small-town government, such as administrative services, recreational programming, maintaining facilities, 66 miles of roads, 34 miles of pathways and a variety of community amenities for property owners, their guests and visitors.

The Sunriver Fire and Police departments are part of the tax-based Sunriver Service District, a special service district within Deschutes County’s government.

Types of Development in Sunriver

Residential Areas
There are 4,175 homesites consisting of privately-owned, single-family homes and condominium units.

Recreational Facilities
Located on common areas owned/administered by the Sunriver Owners Association, these facilities include the Sunriver Homeowners Aquatic & Recreation Center (SHARC), North Pool, numerous tennis and pickleball courts, SROA boat launch, Fort Rock Park, Paulina Park, Mary McCallum Park and paved pathways for pedestrians and bicycle riders.

Commercial Development
In addition to Sunriver’s commercial core, including The Village at Sunriver, there are churches, Sunriver Nature Center & Observatory, Sunriver airport, Sunriver Fitness and Aquatics and the Marketplace grocery store/gas station off Cottonwood Road.

Resort Areas
Privately operated resort properties include the lodge complex, the Woodlands and Meadows golf courses, airport, marina, stables and other resort-affiliated facilities.

- Keith Mobley, SROA Board President
Mission Statement of SROA
Maintaining Sunriver as a premier residential and resort community, protecting and enhancing its quality of life, natural environment and property values.

SROA Board of Directors

President: Keith Mobley (term expires 2021)
Vice President: Bob Nelson (term expires 2020)
Treasurer: Gerhard Beenen (term expires 2022)
Secretary: Gary Bigham (term expires 2020)
Director: Jim Fister (term expires 2020)
Director: Brad Skinner (term expires 2021)
Director: Jackie Schmid (term expires 2021)
Director: Mandy Gray (term expires 2022)
Director: Mark Burford (term expires 2022)

How do I contact my board of directors?

Email: sroaboard@srowners.org

When does the board meet?

SROA Board meets at 9am the 3rd Saturday of each month. A work session is held at 9am the Friday prior.

You don’t have to be in Sunriver to “attend” a board meeting. Call the SROA admin office 48 hrs prior to the meeting to set up call-in access.
Association Committees

Covenants
Deals primarily with the formulation, review and amendments, when necessary, of SROA’s governing documents. The committee also oversees Sunriver Rules & Regulations and recommends revisions to maintain relevancy to changing trends.

Meets when needed
covenants@srowners.org

Design
All construction, renovation or landscaping (residential or commercial) is subject to review and approval by the Design Committee (per the Design Committee Manual of Rules and Procedures) and a consulting architect. The Association employs a design compliance inspector to ensure compliance with approved plans.

2nd & 4th Friday of the Month*
designinfo@srowners.org

Election
This committee helps with elections and ballot measures. They generally meet once a year to count the ballots.

Meets when needed
election@srowners.org

Finance
This committee reviews the Association’s monthly financials presented by SROA’s Controller. The committee also reviews and approves the annual budget, which currently runs in the $11 million range.

3rd Wednesday of the Month*
finance@srowners.org

Nominating
This committee finds and vets potential candidates to run for the Sunriver Owners Association and Sunriver Service District boards.

1st Tuesday of the Month*
nominating@srowners.org

Owner Enrichment
Works to bring cultural, educational, social and recreational programs to owners.

3rd Wednesday of the Month*
ownerenrichment@srowners.org

*DID YOU KNOW?

You can get involved!
These committees are made up of volunteer owners and their work is a vital piece to the future of Sunriver. Help yourself by volunteering your services on a committee.

Interested?
Email the committee or call SROA at 541-593-2411 for more information.

Visit the SROA calendar at www.sunriverowners.org for meeting times.
What does my monthly fee support?

As a Sunriver owner, monthly maintenance fees help support the mission of Sunriver and share in the cost of maintaining centrally operated facilities.

**Accounting**
Keeps track of the Association’s multi-million dollar annual budget including accounts payable, receivables, replacement reserve, contingency and payroll

**Administration**
Provides services to owners, handles legal matters, insurance, human resources and information technology

**Communications**
Sunriver Scene newspaper, websites, mobile app, owner directory, ballot packages, Sunriver maps, printed materials, marketing collateral and Channel 3

**Community Development**
Manages design aesthetics and compliance of private and commercial properties

**Natural Resources**
Directs ladder fuels reduction, forestry management, noxious weed eradication, environmental restoration and mosquito control

**Public Works**
Snowplows Sunriver’s 66 miles of roads and 34 miles of pathways, maintenance of roads, street signs, parks, SROA facilities, pools and ladder fuels pickup, maintains SROA’s fleet of rolling stock and service vehicles

**Recreation**
Administrative operations

**Reserves & Non-Departmental**
Major repair and replacement of capital assets with a three- to 30-year lifespan and minimum value of $3,000

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**Maintenance Fee Breakdown**

- **Legal & Insurance**: 3%
- **Payroll & Benefits**: 2%
- **Materials & Services**: 24%
- **Reserve**: 42%
- **Other**: 29%
Sunriver Owner Benefits

Sunriver property owners receive many benefits being part of Sunriver Owners Association (SROA). The annual SROA Member Preference ID Card adds enhanced access and discounts.

<table>
<thead>
<tr>
<th>Sunriver Amenities</th>
<th>Sunriver Owner</th>
<th>Sunriver Owner with a Member Preference ID</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maintenance of roads, bike paths, parks including snow removal &amp; improvements</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Administration, association accounting and Sunriver Scene</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Architectural review and property compliance</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Ladder fuels reduction, forestry &amp; noxious weed management, environmental restoration and mosquito control</td>
<td>X</td>
<td>X</td>
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<table>
<thead>
<tr>
<th>Recreation Access</th>
<th>Sunriver Owner</th>
<th>Sunriver Owner with a Member Preference ID</th>
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</thead>
<tbody>
<tr>
<td>Exclusive access and free reservations to Mary McCallum Park</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Discounts on reservations for Fort Rock Park, Paulina Park and SHARC event space rentals</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Access to up to five cords of firewood annually (permit required)</td>
<td>X</td>
<td>X</td>
</tr>
<tr>
<td>Annual SROA owner directory</td>
<td>$2</td>
<td>X</td>
</tr>
<tr>
<td>Unlimited access to SHARC aquatics, winter tubing hill &amp; disc golf (seasonal)</td>
<td>X</td>
<td></td>
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<tr>
<td>Unlimited access to member-only Sparks Fitness Center at SHARC and discounts on fitness classes</td>
<td>X</td>
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<tr>
<td>Unlimited access to member-only Hosmer living room &amp; morning coffee service at SHARC</td>
<td>X</td>
<td></td>
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<tr>
<td>Member-only designated lap swim times</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Seasonal Member express admission line at SHARC</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Exclusive access to SROA North Pool</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Unlimited access to SROA boat launch and seasonal shuttle service</td>
<td>X</td>
<td></td>
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<tr>
<td>Free tennis &amp; pickleball court use</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Discounts on SHARC retail items, swim lessons and SHARC Bite Cafe</td>
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<td></td>
</tr>
<tr>
<td>Discounts on select recreational programs including tennis lessons and clinics</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Free and/or discounted admission to select SROA events &amp; functions</td>
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<table>
<thead>
<tr>
<th>Area Discounts</th>
<th>Sunriver Owner</th>
<th>Sunriver Owner with a Member Preference ID</th>
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</thead>
<tbody>
<tr>
<td>Discounts at select Sunriver area merchants and restaurants (see page 88)</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Free admission and lectures at Sunriver Nature Center &amp; Observatory</td>
<td>X</td>
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</tbody>
</table>
What is a SROA Member Preference ID?

SROA Member Preference ID Card is an annual access program for Sunriver property owners. This Member Preference ID Card provides access to SROA recreational activities and area discounts.

$55/card per member
ID cards must be renewed annually. Renewals begin Dec. 15, 2019 and are valid through Jan. 31, 2021. (No prorations)

Eligibility
Member Preference ID Cards are available exclusively to Sunriver property owners within the boundaries of SROA.

For properties owned by individuals, the owner(s) name(s) must match Deschutes County’s property records. Eligibility is extended to spouses and children between the ages of 4 and 23 (children age 3 and under receive complimentary access).

For properties held by trusts or businesses (including corporations, partnerships and LLCs), supporting documentation naming all trustees, members, officers or owners of the business is required prior to card purchase.

Guest Passes
Members receive 20 SROA Member Guest Passes per unit/property annually with their annual ID renewal or purchase.

Where do I get my Member ID card?
SROA Member Services
541-585-3147
Located at SHARC
57250 Overlook Road
Sunriver, OR 97707
8:30am- 4:45pm | Daily

New IDs include a photo and must be acquired in person.

Skip the line, renew online!
www.sunriverowners.org
What about recreation access for my vacation renters?

The Recreation Plus Program (RPP) is available to Sunriver property owners who either manage their own vacation rental home/condo or contract that responsibility with a property management company.

The Recreation Plus Cards provide access to:

- SHARC Indoor & Outdoor Aquatics
- Disc Golf & Winter Tubing Hill
- SROA Tennis & Pickleball Courts
- SROA Boat Launch

The number of cards provided to a property owner is based on the occupancy limit of the house on file with the Deschutes County Assessor’s office. SROA adheres to Deschutes County’s occupancy ordinance: 2 people/bedroom + 2 additional people.

Owners must participate in this program on an annual basis. Renewals begin December 15, 2019 and the cards are valid through January 31, 2021 (no prorations). Recreation Plus participants can receive a discount for full payment in advance or may choose a three-part payment plan.

How do I join RPP?

SROA Member Services
541-585-3147
Located at SHARC
57250 Overlook Road
Sunriver, OR 97707
8:30am-4:45pm | Daily

To be eligible for Recreation Plus, owners of vacation rental properties must provide a Deschutes County Transient Room Tax number with their application.
Sunriver Parks

Sunriver has three parks (one is for owners only) available for gatherings from small family picnics to larger-scale group events.

General Use

Fort Rock Park
Located between circles 4 and 11, Fort Rock Park offers the following recreational amenities:

- softball field
- basketball court
- tennis/pickleball courts
- sand volleyball court
- horseshoes
- playground
- pavilion shelter
- picnic tables
- propane grills
- Fort Rock Refreshments

Additional tables/barbecues are located throughout the park. Sports equipment may be rented from Tennis Hill next to the tennis courts seasonally (Memorial Day through Labor Day). Reservations are required for large group events.

Paulina Park
Located at SHARC off circle 2 and Overlook Road. Paulina Park is open dawn to dusk daily and offers a covered pavilion and propane barbecue available for rent (reservations required). The park also has a grassy area with picnic tables, climbing wall, play slide and a bocce ball court.

Owners Only Use

Mary McCallum Park
Located on the river adjacent to the marina, Mary McCallum Park is a private area for use by Sunriver property owners only. It offers picnic and barbecue facilities and a pavilion shelter. There are also horseshoe pits, a half basketball court, pétanque court and tetherball. The park is gated and a code is needed to access it.

Park Reservations

Fort Rock Park & Mary McCallum
Corina Seamons
SROA Admin Office
541-593-2411
corinas@srowners.org

Paulina Park
Melanie Berg
Events Manager
541-585-3144
melanieb@srowners.org

Mon-Fri | 8am-5pm
RV Storage

Sunriver owners enjoy and store a variety of recreational vehicles – from campers and motorhomes to boats, snowmobiles, motorcycles and other recreational trailers.

Important Reminders

- Parking recreational vehicles is only allowed in single-family home driveways for 48 hours (for loading/unloading)
- Roadside parking of ANY vehicle is prohibited anytime/anywhere in Sunriver. At no time can they be used for sleeping accommodations.
- After 48 hours, homeowners and guests must use either the SROA short- or long-term storage facility or another off-site storage facility for their recreational vehicles.
- There is no overnight parking at condo complexes (they have separate condo rules in addition to SROA rules).

Short-Term
(peak season limited to 14 days)
Short-term space rentals are $10 per night for Sunriver property owners or $25 for visitors. There are no electrical hookups in short-term storage. Vehicles need to be removed by noon following the last night’s reservation.

*Please note: plan ahead during peak season to secure a spot, as space is limited.*

Location:
Between circles 3 & 4 behind the SROA office.

Long-Term
There are a limited number of spaces with electrical hookups. There is also a shed for canoe/kayak storage. Contact for pricing.

*Please note: there is a waitlist for most long-term spaces.*

Location:
Take North Imnaha Rd. off Cottonwood Rd., then turn right onto Thielsen Ln. (the first road past Ollalie Ln.)

Availability & Request Space

**Short-Term RV Storage**
Corina Seamons
SROA Admin Office
541-593-2411
corinas@srowners.org
Mon-Fri | 8am-5pm

**Long-Term RV Storage**
Wendy Manley
Public Works
541-593-2483
wendym@srowners.org
Mon-Fri | 8am-4:30pm

Both storage areas are fenced and locked, and a key code is required for access.
Ladder Fuels Pickup

To support Sunriver property owners with performing ladder fuels reduction (LFR) work on their properties and help our community be Firewise®, SROA’s Public Works Department offers roadside pickup of ladder fuels debris.

Ladder Fuels Pickup Requirements
Have your brush ready to collect before the first Monday of each month (April-October)
Materials set out after the first day of the first full week of each month may not be collected until the following month.

All Roads will be Checked
How long it takes Public Works crews to reach your particular lane depends on other projects they may be working on as well as the amount of materials to be collected throughout Sunriver. We thank you for your patience.

Collectible Materials
Branches or limbs, saplings under 4” diameter at breast height (dbh), large brush such as bitterbrush or manzanita.

CANNOT Collect
Large branches or tree trunk sections more than 4” dbh. Other organic material such as root balls, pine needles, grass, leaves, small branches or any bagged material. If these items are included the entire pile of material will be left.

Stack Material Next to Road Edge
Materials should be stacked parallel to the road. Do not stack material next to pathways or on top of electric/telephone/cable boxes, water/sewer valves and meters, big rocks or sprinklers.

Branches
Cut in 8 foot maximum lengths

Contractors & Service Providers
• Ladder fuels pickup service is provided ONLY for Sunriver property owners for reduction of ladder fuels. Should owners decide to use contractors to reduce ladder fuels on their property, the contractor is responsible for disposal of all debris created.
• Vegetative materials generated by building construction is also the responsibility of the owner and their contractor and will NOT be removed by SROA.

What is collectible?
Branches (under 4” dbh)
Limbs
Saplings (under 4” dbh)
Bitterbrush
Manzanita

When is pickup?
Monthly April-October
1st full week of the month (weather & schedule permitting)

Where do I put it?
Road Edge
Stack ladder fuels next to and parallel with the road edge prior to the 1st Monday of each month.

Other organic material disposal?
Grass clippings, pine needles, or other non-collectible material can be taken to the following (fees may apply):
Sunriver Environmental, LLC
541-593-4197
Composting site at Lake Penhollow off Cottonwood Rd.
Southwest Transfer Station, La Pine
541-317-3167
www.deschutes.org/solidwaste
Knott Landfill, Bend
541-388-1910
www.deschutes.org/solidwaste

Grass clippings, pine needles, or other non-collectible material can be taken to the following (fees may apply):
Firewood Permits & Collection

Wood generated from areas treated for Ladder Fuels Reduction (LFR) is available to Sunriver property owners in good standing on a first come, first served basis.

Firewood Permits Need to Know

- A free permit and load tags are required from SROA to collect and/or transport firewood that is generated from ladder fuels reduction projects within Sunriver.
- Firewood permits are issued to the owner of record to collect up to five cords a year.
- SROA’s permit and load tags ensure owners are compliant with state law (ORS 164.813), maintain collection equity and reduce non-owner wood theft.
- Complete list of collection rules and requirements are listed on the permit.

Where do I get my firewood permit?

Monday-Friday | 8am-5pm
SROA Admin Office
57455 Abbot Dr.
Sunriver, OR 97707
541-593-2411

Daily | 8:30am-4:45pm
SROA Member Services
Located at SHARC
57250 Overlook Dr.
Sunriver, OR 97707
541-585-3147

DID YOU KNOW?

- A cord of wood is 4’ tall x 4’ ft wide x 8’ long.
- For fire safety, firewood should always be stacked as far from your home as possible but remain within your property lines.
- You can find guidelines for stacking wood on private property in the Design Committee Manual of Rules and Procedures.
# Recycling Guide

## PAPER

- **Newspaper**
  - And anything that comes with it, coupons, flyers, etc

- **Mixed Paper/Junk Mail**
  - Paper, envelopes, paper bags, tin can labels, wrapping paper (no foil or ribbon), shredded paper (strips only, no confetti) placed in paper bag

- **Paperboard**
  - Cereal/cracker/shoeboxes, soda/beer cartons, paper egg cartons, paper towel tubes, catalogs/phone books

- **Cardboard**
  - Flatten all cardboard boxes, no wax/slick coated cardboard or food contaminated items (pizza boxes, take home containers)

## PLASTIC

- **Plastic Bottles/Tubs**
  - 6 ounces or larger, rinse and clean bottles

- **Rigid Plastics**
  - Yogurt container, butter tubs, sour cream/cottage cheese containers, (remove all food & rinse/clean container)

- **Nursery Plant Pots**
  - 4 inches or larger, rinse and clean pots

- **Plastic Buckets**
  - 5 gallons or less, rinse and clean buckets

## NOT ACCEPTED

- paper ream wrappers
- tissue paper
- slick/wax coated cardboard
- candy wrappers
- snack food bags
- frozen food boxes
- paper cups
- paper plates
- paper towels
- napkins
- pet food bags
- plastic containers smaller than 6 ounces
- bags and film
- clear rigid plastic (eg: clamshells, bakery containers)
- foam/styrofoam/bubble wrap/blister packaging
- lids for plastic bottles & containers
- cups/plates/utensils
- tools/toys
- bio/compostable plastic
- plastic containing hazardous material

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Sunriver Owners Association

Please rinse & clean all containers!
**GLASS**

- **Clear Glass Bottles**
  - No need to remove labels, rinse and clean bottles

- **Colored Glass Bottles**
  - No need to remove labels, rinse and clean bottles

- **Jars**
  - No need to remove labels, rinse and clean jars

**METAL**

- **Tin Cans**
  - No need to flatten or remove labels

- **Foil**
  - Clean aluminium, TV Dinner Trays rinsed clean

- **Beverage Cans**
  - Rinsed clean

**NOT ACCEPTED**

- windows
- mirrors
- light bulbs

**DID YOU KNOW?**

- What is acceptable to recycle is different in Sunriver than in other Oregon communities and states.
- For questions about recycling in Deschutes County visit, www.deschutes.org/solidwaste
SROA Departments & Staff Contacts

Sunriver Owners Association (SROA) staff provides administrative services, recreation programs and facilities, and maintains more than 66 miles of roads, 34 miles of pathways and a variety of community amenities for property owners, their guests and visitors.

SROA Management
541-593-2411
Hugh Palcic
General Manager
hughp@srowners.org
Keith Kessaris
Assistant General Manager
keithk@srowners.org

Admin Staff
541-593-2411
Becki Sylvester
Executive Assistant
beckis@srowners.org
Corina Seamons
Administrative Assistant
corinas@srowners.org

Administration
The admin staff fields phone calls, assists walk-in owners and visitors as well as provides materials and information to new owners.

Contact Administration for the following:
• Reservations for Mary McCallum, Fort Rock Park and short-term recreational vehicle storage
• Firewood Permits
• New owner information
• General inquiry

DID YOU KNOW?
The admin office front foyer is open 24 hrs a day, 7 days a week and offers:
• a locked drop-box to drop off maintenance fees, forms, etc.
• Association information
• rules and regulations information
• upcoming events board

SROA Admin Office
Mon-Fri | 8:00am - 5:00pm
57455 Abbot Dr.
Sunriver, OR 97707

Department staff unavailable from 12-1pm for lunch, except for the front desk.

www.sunriverowners.org  | 17
Accounting

The Accounting Department is responsible for SROA’s financial transactions including owner maintenance fees and accounts payable and receivable. It also maintains the property owner database and works with the Finance Committee on budgets and reserves.

Contact Accounting for the following:

- Maintenance fee payments
- Balance due or early payoff of SHARC assessments
- Owner change of address for SROA & Sunriver Scene mailings
- Property title transfers following sales

Human Resources

Human Resources works with staff to embrace a positive employee culture and provides services for SROA & Sunriver Service District (SSD).

Human Resources services include:

- Payroll for SROA & SSD employees
- Coordination of SROA & SSD benefits packages, insurance, 401k, etc.
- Maintenance of job descriptions and coordinates employment opportunities
Communications

The Communications Department is responsible for developing, producing and disseminating SROA internal and external communications.

SROA Communications include:

• Sunriver Scene
• SROA managed websites & social media
• Sunriver Navigator mobile app
• Sunriver map & all printed materials
• Community relations, marketing & branding

Communications Staff

Susan Berger
Communications Director
susanb@srowners.org

Vickie Killion
Advertising/Communications Technician
vickiek@srowners.org

Linda Donahue
Communications Technician
lindad@srowners.org

Information Technology

The Information Technology (IT) Department plans and implements SROA’s technology and provides expertise to the board, committees and other partners.

IT oversees the following:

• Creates and provides training to SROA on security, hardware and software
• Hardware & software management: desktops and laptops, servers, network switches, firewalls, gate systems, AV equipment
• Network management: fiber, ethernet and wireless
• Data management: creates tools for collecting, analyzation and reports

IT Staff

Brad Olson
IT Manager
brado@srowners.org

Jason Schneider
IT Specialist II
jasons@srowners.org

Jesus Mendoza
IT Specialist
jesusm@srowners.org
Community Development

Working in conjunction with the Design Committee, this department ensures the standards established for the development and preservation of Sunriver’s environment are enforced.

Need to paint, want to put in a hot tub, change out the windows in your house, install or modify landscaping? These are a few of the exterior projects that require approval by SROA’s Design Committee prior to work on your Sunriver home.

Here are a few key steps to begin process:

1. Stop by the SROA admin office, call or email to discuss your proposed project.
2. Request your property plans on file with SROA (if available, fees may apply).
3. Become familiar with the rules and requirements of the Design Committee Manual of Rules and Procedures (available at the office or download from the SROA website).

Design Approval Mandatory Requirements

The following mandatory requirements are conditions of approval relative to a submittal:

- Installation of spark arrestors where applicable pursuant to Design Committee Manual of Rules and Procedures.
- Shielding of all exterior lights pursuant to the Design Committee Manual of Rules and Procedures.
- Installation of a house number pursuant to the Design Committee Manual of Rules and Procedures.
- Installation of a trash enclosure and pathway pursuant to Design Committee Manual and Procedures.

DID YOU KNOW?

Each year, starting at the beginning of March, the Design Committee, consisting of fellow Sunriver property owners, inspect all homes in the community to determine which are in need of repainting.
<table>
<thead>
<tr>
<th>Submittal Deadline</th>
<th>Meeting Date</th>
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</thead>
<tbody>
<tr>
<td>January 9</td>
<td>January 24</td>
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<tr>
<td>January 30</td>
<td>February 14 (SHARC)</td>
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<td>February 13</td>
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</tbody>
</table>
Natural Resources

From noxious weeds to ladder fuels reduction, Natural Resources is dedicated to striking a balance between human needs and the needs of a healthy, vigorous forest and meadow environment.

Sunriver’s Ladder Fuels Reduction Plan establishes guidelines that apply to all common area property and is mandatory for all private properties within the community. All properties within Sunriver are inspected for noxious weed and ladder fuels compliance.

Contact Natural Resources for the following:
- Permits for the removal or alteration of trees and vegetation
- Consultation & education regarding reduction of wildfire risk
- Volunteering with War on Weeds

Tree Flagging & Paint Colors 101

Trees are marked in the spring and fall for the following year’s ladder fuels reduction project and a variety of projects throughout the year.

- Green Paint
  Tree is designated for future removal on commons for tree thinning and/or forest health.

- Orange Paint or Flagging
  Tree has been permitted for removal on private property, on commons by Public Works or ongoing projects.

- Blue Paint or Flagging
  Paint on bucked-up wood on commons notes available firewood. Flagging on limb indicates approximate golf course property line.

- Pink Flagging
  On tree trunks, branches or shrubs marks general property lines. Tied to blue flagging on tree trunks, branches or shrubs indicates there is a sharp turn in the property line.

- Yellow Flagging
  Tied to tree branches marks noxious weed locations on commons.

- Red, stripe, polka dot, checkered flagging or white/red/yellow wire flags
  Various special projects or to indicate a project area such as ponderosa planting locations.

DID YOU KNOW?

- A SROA forest management permit is required for alteration or removal of natural vegetation in Sunriver.

- There is no charge for SROA forest management permits.

- A complete list of permit requirements is listed in the Ladder Fuels Reduction Plan available online, in the foyer of the SROA administration building or by contacting the Natural Resources staff.
Public Works

Public Works is responsible for year-round maintenance and snow plowing of more than 66 miles of roads and 34 miles of pathways. Crews also maintain SROA-owned tennis facilities, SHARC and North Pool, Fort Rock, Paulina and Mary McCallum parks, street signs, building maintenance, landscaping, ladder fuels reduction and tree removal on commons.

SROA’s Fleet Services provides service and maintenance for all SROA-owned vehicles and heavy equipment. The crews also service Sunriver’s fire/police vehicles.

Snow Plowing

The SROA Public Works Department has a fleet of snow removal vehicles for clearing Sunriver’s roads and pathways. During heavy or continued snowfall, crews will work around-the-clock in 12 hour shifts to keep roads clear. SROA’s plow crews follow a priority protocol for plowing - with public safety first.

Priority Protocol for Plowing:
- fire & police emergency access
- main roads, including widening
- secondary roads
- residential lanes & cul-de-sacs
- parking lots
- pathways and tunnels
- RV storage yards
(Aisles only, individual spaces are the responsibility of the owner)

Driveways and Berms

Please note: Owners are responsible for removing snow from their driveways as well as the berms at the end of the driveways.

SROA Weather Station

The SROA weather station on the SROA website, displays current temperature, wind chill, barometric pressure, wind speeds, precipitation information and a snow accumulation stick camera. Public Works crews begin clearing when 3 inches have accumulated and clear the stick once they have completed a full plow of Sunriver.
Recreation

The Recreation Department offers a variety of activities and programs for Sunriver property owners and visitors, manages SHARC aquatics and event rental spaces, owner-only North Pool, tennis and pickleball court reservations, clinics and programs.

The department also issues annual ID cards for the Member Preference and Recreation Plus programs, which provides access to SROA-owned recreational amenities.

Contact Recreation for the following:

- SROA Member Preference ID
- Recreation Plus Program
- Benham Hall at SHARC event space rentals
- Recreation programming

Recreation Facilities Information

Sunriver Homeowners Aquatic & Recreation Center (SHARC)
57250 Overlook Road
Sunriver, OR 97707
541-585-5000
www.sunriversharc.com

Tennis Hill (seasonal)
57525 E. Cascade Rd
Sunriver, OR 97707
541-593-5707
www.sunrivertennis.com

North Pool (seasonal)
17900 West Core Rd.
Sunriver, OR 97707
541-593-6778

North Courts (seasonal)
17900 West Core Rd.
Sunriver, OR 97707
541-593-5707
www.sunrivertennis.com

Recreation Management Staff

Steven Stanfield
Recreation Director
stevens@srowners.org
541-585-3143

Emily Alexander
Recreation Programs Manager
emilya@srowners.org
541-585-3145

Melanie Berg
Events Manager
melanieb@srowners.org
541-585-3144

Matt Catanzaro
Aquatics Manager
mattc@srowners.org
541-585-3714

Darren Squier
Aquatics Facilities Manager
darrens@srowners.org
541-585-3146

SROA Member Services
541-585-3147
Located at SHARC
57250 Overlook Road
Sunriver, OR 97707
8:30am- 4:45pm | Daily
Sunriver Pathway Safety

Sunriver boasts 34 miles of paved pathways for bicycle and pedestrian use. For safety reasons, rollerblading, skates and skateboards are not allowed on pathways or roads. Please follow Sunriver’s pathway rules and respect the delicate vegetation by staying on the pavement.

<table>
<thead>
<tr>
<th>Helmets are required for riders and passengers under 16 years of age (Oregon state law).</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pedestrians and people walking cycles have right-of-way on paths and at road crossings.</td>
</tr>
<tr>
<td>People riding cycles must yield to vehicles at road crossings.</td>
</tr>
<tr>
<td>Walk cycles through tunnels with weir gates.</td>
</tr>
<tr>
<td>Headlights and red reflectors required at dusk and after dark.</td>
</tr>
<tr>
<td>Ride only at a safe speed on surfaced paths &amp; permitted roads.</td>
</tr>
<tr>
<td>Non-motorized cycle &amp; pedestrian use only.</td>
</tr>
<tr>
<td>Ride or walk on the right-hand side of pathway.</td>
</tr>
<tr>
<td>Pass safely on the left after giving an audible warning.</td>
</tr>
<tr>
<td>Don’t block pathway traffic</td>
</tr>
<tr>
<td>Stop without obstructing other traffic.</td>
</tr>
<tr>
<td>Pets must be secured in baskets or trailers; do not ride with leashed pets alongside.</td>
</tr>
<tr>
<td>Smoking and littering are prohibited on paths, roads and common areas.</td>
</tr>
</tbody>
</table>
Common Sunriver Rules

Quiet Hours
10:00pm - 7:00am

Smoking
Smoking is prohibited in Sunriver. Exceptions include the following: on private property, in an enclosed motor vehicle or when specifically permitted by signs.

Fires
No open fires are permitted, except in indoor fireplaces and wood stoves. Use only gas or electric barbecues. Discard burning material, such as cigarettes and fireplace ashes, in a fireproof container only.

Drones
ALL drone flights are prohibited in Sunriver without prior written approval from the Sunriver Airport and Sunriver Owners Association.

Pets
Pets must be attended when not confined to their owner’s property. Keep pets under effective voice or leash control. Persons walking dogs must have a leash in possession at all times. Please clean up after your pets.

Vehicles & Parking
Maximum speed limit is 25 mph in Sunriver. Vehicles must be parked on owner’s property or in designated parking areas. Do not park along roads, commons and do not block passage of emergency vehicles or snowplows.

Electric/E-Bikes
Whether you call it an E-Bike or an Electric Bike, only one type is allowable on Sunriver’s pathways: If you’re still pedaling (pedal assist motor), you’re OK. If it has a throttle and you can stop pedaling, it’s considered “motorized” and is not allowed.

Recreational Vehicles
Motorhomes, campers or trailers may not be used for overnight accommodations. Recreational vehicles including motorhomes, campers, boats, snowmobiles, motorcycles and trailers may be parked only in an enclosed space on owner’s property or in the driveway on a temporary basis not to exceed 48 hours within a seven day period.

Weapons, Firearms & Fireworks
Use of weapons and firearms are prohibited, including guns, air rifles or pistols, CO2 guns, paintball guns, bows and arrows and slinghots. All fireworks, including safe and sane, are prohibited.

Cardinal Landing Bridge
Do not jump or dive from the bridge; underwater obstructions create extremely hazardous conditions.

Rental Units
Nuisance caused by over occupancy, noise, illegal parking or other unacceptable behavior is prohibited.

Wildlife
Do not approach wildlife; they may appear tame, but they are unpredictable wild animals. Never feed wildlife, except birds. Do not allow pets to harass or chase wildlife. If you have questions about wildlife, contact the Sunriver Nature Center at 541-593-4394.

For a complete list of Sunriver Owners Association rules and regulations visit, www.sunriverowners.org

Report any violations immediately to:

Sunriver Police Department
24/7 Dispatch
541-693-6911 (non-emergency)

www.sunriverowners.org ♿ | 27
Emergency Plan

In the event of a major emergency, a need to evacuate part or all of Sunriver may become necessary.

If a major emergency occurs:
- Sunriver is equipped with an outdoor audio system that can broadcast high-low European-sounding sirens to alert those recreating outdoors.
- There are five siren towers that can be utilized individually or from all locations at the same time.
- Please follow instructions by emergency personnel and/or evacuation signage to the appropriate exit(s) to safely leave Sunriver.
- Emergency info will be shared via text and phone messaging systems (if you are signed up/registered), the web, social media such as Facebook and Twitter, radio and TV.

Sign-up for Sunriver Emergency Text Alerts
1. Create a new text message
2. Type 888777 in the “To/Recipient” field
3. Type SRALERTS in the message field
4. Hit send
5. You will receive a confirmation text notification if successfully signed-up

Emergency preparedness starts with you:
- Be informed, educated and prepared for an emergency.
- Visit, www.SunriverEmergencyInfo.com for:
  - Information about potential threats to Sunriver
  - Evacuation information, including map & evacuation levels and what they mean
  - How to keep yourself informed
  - How to prepare yourself and your family before an emergency happens
  - How to create defensible space around your home

Sunriver Service District Management

Emergency Contact
Police, Fire or Medical Emergency
911

Non-Emergency Contact
24/7 Dispatch
541-693-6911

Business Office Contact
Sunriver Police Department
541-593-1014
Sunriver Fire Department
541-593-8622
Evacuation Map

Do NOT assume an exit will be available!
Please follow all detour signage and directions by emergency personnel for the safest route(s) out of Sunriver.

PRIMARY EXITS
A  South Century Dr. to Hwy 97
B  Cottonwood Rd. to Hwy 97

SECONDARY EXIT
C  (Gated. Will only be opened if necessary)
  Meadow Rd. (gated) to Spring River Rd. to Road 45 to Mt Bachelor/Bend
  OR
  Meadow Rd. (gated) to Spring River Rd. to South Century Dr. to Hwy 97
### SROA Member Discount Program

Area merchants offer the following discounts to SROA members who present a valid SROA Member Preference ID card and be the person pictured on the card in order to receive the discount.

<table>
<thead>
<tr>
<th>Business</th>
<th>Discount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Obsidian Hair Spa</td>
<td>10% off products; local prices on services</td>
</tr>
<tr>
<td>Sunriver Sports</td>
<td>10% off products; local prices on services</td>
</tr>
<tr>
<td>4 Seasons Recreational Outfitters</td>
<td>10% off bike &amp; ski rentals</td>
</tr>
<tr>
<td>Cascara Vacation Rentals</td>
<td>10% off yearly program of property management for new customers only; 10% off house rental</td>
</tr>
<tr>
<td>El Caporal Sunriver</td>
<td>10% off (excludes alcohol, to go orders or side orders)</td>
</tr>
<tr>
<td>Sunriver Toyhouse</td>
<td>25% off gear rentals; free ice chest, anchors and grill on party barges</td>
</tr>
<tr>
<td>Sunriver Virtual Reality</td>
<td>50% off room rentals; free 10 minute demo</td>
</tr>
<tr>
<td>Sunriver Suites</td>
<td>25% off memberships, free Happy Hour snacks &amp; beverages 5-6 M-F</td>
</tr>
<tr>
<td>Sunriver Suites</td>
<td>50% off day pass; free Happy Hour snacks &amp; beverages 5-6 M-F</td>
</tr>
<tr>
<td>SHARC Bite Cafe</td>
<td>10% off</td>
</tr>
<tr>
<td>Tumbleweed Toys</td>
<td>10% off</td>
</tr>
<tr>
<td>Sunriver Brewing (Sunriver only)</td>
<td>10% off</td>
</tr>
<tr>
<td>Meredith Lodging</td>
<td>15% off rental rates during off season (Oct-mid May, excludes holidays)</td>
</tr>
<tr>
<td>Village Bike &amp; Ski</td>
<td>10% off rentals &amp; non-sale items</td>
</tr>
<tr>
<td>West of the Moon</td>
<td>10% off regular priced merchandise</td>
</tr>
<tr>
<td>Village Bar &amp; Grill</td>
<td>10% off</td>
</tr>
<tr>
<td>Good 2 Go</td>
<td>10% off; 1 free shaved ice</td>
</tr>
<tr>
<td>Live Laugh Love Art</td>
<td>10% off</td>
</tr>
<tr>
<td>Marcello’s</td>
<td>10% off food &amp; beverage (excludes alcohol)</td>
</tr>
</tbody>
</table>

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**Want to provide a discount to owners and have your business listed above?**

Contact SROA Member Services at 541-585-3147

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**Owner Directory Submission Form**

*By submitting this form, you authorize SROA to print your information in the Sunriver Owners Association directory. Only Sunriver address/phone information is published in the directory.*

Date: ____________________  □ New Entry  □ Changes  □ Deletion

(please circle changes below)

Last name: ____________________ First name: ____________________

Last name: ____________________ First name: ____________________

Sunriver property: ____________________

Mailing address:  □ Sunriver PO Box # _________  □ 18160 Cottonwood Rd., PMB # __________

Landline/cell number: ____________________

Optional second line for names of other household members, email addresses, etc:

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